



JORDAN AVIATION الأردنية للطيران

A MESSAGE TO OUR VALUED CUSTOMERS

During the difficult times Jordan and several countries are facing due to the COVID-19 outbreak, at Jordan Aviation, we have been committed to serving our customers with the highest level of safety for over 21 years. For the safety and well-being of our customers, employees, and our loved ones, Jordan Aviation has adapted critical and significant immediate adjustments in order to contribute to the joint efforts to limit the spread of COVID-19.

Effective on 15th of March 2020, we have made the following adjustments:

- We have implemented remote work options for all positions based on job duties.
- Telework has been adopted, we encourage our employees to use Skype to communicate and conduct virtual meetings to promote social distancing.
- Each aircraft will have an extensive, documented cleaning and disinfecting procedure using chemicals that are both recommended by the WHO and Jordanian Ministry of Health and safe for aircraft surfaces.
- All Crew are encouraged to practice the highest-level of cleanliness, hygiene, and personal well-being. These measures include:
 - Washing hands frequently with soap and water or using an alcohol-based hand sanitizer if soap and water is not available.
 - Crew who develop symptoms will not come to work until they are well and free symptoms for at least 24 hours without the use of fever-reducing or other symptom-altering medicines (e.g. cough suppressants).
 - Crew who become ill after arrival to work will go home immediately.
- Jordan Aviation Group as part of its social responsibility has put all its capabilities at the disposal of the Jordanian government, and the fleet of Jordan Aviation is ready to carry out any Global evacuation flight upon request and through diplomatic channels for proper permissions , also cargo flights are still doable on request bases.

Although we are facing a difficult challenge as a society, we are committed to be part of the joint efforts done by different sectors and entities in Jordan and global to ensure the safety and wellbeing of our customers, employees, and our community.

My Best Safety wishes
Capt. Mohammad Khashman
Chairman JAV Group



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